

## Disclosure Statement

### Rachael Alexander

Name of financial adviser: Rachael Alexander  
FSP Number : 604549  
Physical address: D1, 27-29 William Pickering Drive, Rosedale, Auckland 0632  
Postal address: as above  
Trading name: Max Loans  
Telephone number: +64 9 913 3011  
Email address: rachael.alexander@maxloans.co.nz

This disclosure statement was prepared on: 07/11/2018

#### It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

#### What sort of adviser am I?

I am a registered, but not authorised, financial adviser.

I can give you personalised advice about:

*For example*

Personal Lending and Mortgage products
<ul style="list-style-type: none"><li>- Different types of home loans</li><li>- (e.g. Fixed rate, variable rate, revolving credit, Low Doc / No Doc etc)</li><li>- Bridging loans</li><li>- Reverse mortgages</li><li>- Construction loans</li><li>- Home loan packages offered by various lenders</li><li>- Personal Loans</li><li>- Personal Loan Insurance products.</li></ul>

I can also provide a class service in respect of KiwiSaver products offered only by Generate Investment Management Limited (Generate KiwiSaver).



#### What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so that I can try to fix the problem.

You may contact the internal complaints scheme by contacting Rachael Alexander, Managing Director, Max Loans, on 0508 629 5626 or email [rachael.alexander@maxloans.co.nz](mailto:rachael.alexander@maxloans.co.nz)

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact Financial Services Complaints Limited. This service will cost you nothing and will help us resolve any disagreements.

You can contact Financial Services Complaints Limited at:

Address: PO Box 5967, Lambton Quay, Wellington 6145

Telephone number: 0800 347 257

Email address: [info@fscl.org.nz](mailto:info@fscl.org.nz)

#### How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

#### Declaration

I, Rachael Alexander, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed: 

Date: 07/11/2018